Security and data protection portal
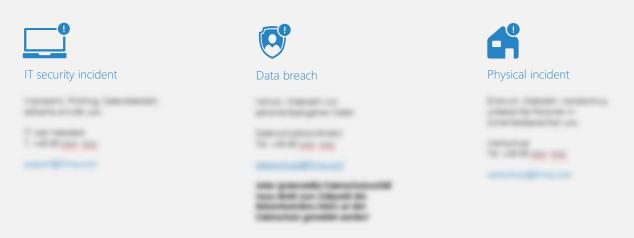
Report an incident

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Our security teams rely on your reports to be able to respond to a situation. Listen to your gut and report anything unusual to us – it's better you contact us too much than not enough.

IT security incident

Data breach

Physical incident

The Data Protection team then decides whether or not an external report to the relevant data protection supervisory authority is required and takes on this task together with the relevant parties.

What is an IT security incident or a cyber security incident?

A cyber incident (= emergency) is when unauthorised persons can access our data and/or paralyse our IT systems.

Examples:

If personal data is involved in an IT security incident, this almost automatically means a data breach has also occurred.

What is a data breach?

We have a (potential) data breach when unauthorised persons gain access to personal data. A few examples: